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Dear Valued Customer,

We would like to thank you for your recent furniture purchase. We here at Luc's strive to provide each of our customer's with quality products and exceptional service.

Our traditional and lifestyle furniture is hand-crafted with great care and attention, using only 100% solid wood from legitimate, well managed forest ration in Europe. The teak wood is reclaimed and recycled from Asia.

Most of our antiques are over 100 hundred years old and have been carefully cleaned and restored to bring out their original beauty. It is now up to you to continue to care for this piece so it will last for generations to come.

It is important that you know, furniture made of solid wood is sensitive to the environment. Variation in humidity and temperature may cause the wood to swell or shrink, resulting in occurrence of unevenness and small cracks. Knots and resins are completely natural.

Regardless whether the wooden furniture is waxed, painted or sprayed it can become scratched and dented if treated carelessly and caution must be taken regarding grime, grease and liquids.

Prior to your delivery we have reviewed each piece of furniture to ensure that it is in the best condition possible. With proper care and attention you will be able to maximize the life of your furniture. Please see the attached list of furniture care instructions.

Wishing you many years of happiness with your purchase!

Luc's Service Team

## **HOW TO PROPERLY CARE FOR YOUR FURNITURE**

Please follow below care instructions to enjoy your furniture to the fullest:

- Our furniture should be used indoors, unless specifically stated for outdoor use.
- Keep your wooden furniture at an even temperature with stable humidity.
- Recommended climate: temperature of 18 22oC, humidity between 40 to 60%.
- Do not place wooden furniture next to radiators, heating or cooling vents.
- Avoid direct sunlight as this can cause cracking and deterioration of color.
- Any spills should be wiped off immediately with a damp cloth.
- Take care when moving furniture, avoid mechanical shocks and never drag the pieces across the floor as this will cause damage to the joints.
- Do not put hot, scratchy or wet objects on finished surface; use tablecloth/place mats.
- For hand painted finishes, use bees wax or special wax oil recommended by your furniture retailer to maintain the surface's natural sheen and resistance against liquids, stains and scratches.
- Apply the same wax on drawers or door's sliding shafts to ensure smooth gliding.
- Clean sprayed surfaces with a damp cloth, using only water or mild soap and water solution, and finish by wiping off with dry cloth.
- Do not use strong cleaning agents containing: ammonia, alcohol or silicone.